



Privacy Statement

Last Modified: November 1, 2020

Your privacy is important to IPCG. Our goal is to treat the personal information you furnish to IPCG with the utmost respect and in accordance with this Privacy Policy. We request that you carefully read this Privacy Policy and our Terms of Use before using the IPCG website. Please note that by visiting, viewing or using the IPCG website in any manner whatsoever you are agreeing to the terms set forth in this Privacy Policy, as well as the Terms of Use for the IPCG website.

1. Anonymous browsing. You can visit the IPCG website on the internet without telling IPCG who you are or revealing any information about yourself including, but not limited to, your e-mail address. In this case, our web servers merely collect the name of the domain you used to access the Internet (i.e., aol.com) and the website you came from and subsequently visited after the IPCG website. This information may be used by IPCG, and/or our business partners, to measure general information such as the number of visits, average time spent, page views, and other statistics about visitors to the IPCG website. IPCG may also use this data to monitor its website performance and to make the website easier and more convenient to use.

2. Personal information collection. There are times when IPCG may ask you for information about yourself to assist us in meeting your various needs, including, without limitation:

- Providing you with requested products or services;
- Servicing your account;
- Improving our services; and
- Developing and/or informing you of additional products or services that may be of interest.

In these cases, your browsing on the IPCG website will no longer be anonymous. To provide the aforementioned services, IPCG may need to ask you to provide, among other things, personal information such as your name, social security number, physical address, zip code, e-mail address and/or phone number. Please note that IPCG does not knowingly solicit information from children and does not knowingly market our products or services to children.

3. Cookies. If you are browsing on the IPCG website, or otherwise on the Internet, a cookie is used to help generally measure the number of visits, average time spent, page views and other statistics relating to a website. Said cookie by itself does not reveal to IPCG your e-mail address or any other personal information. However, if you decide to register with IPCG online we may collect additional information to provide offerings or content tailored to your individual needs. In this case, IPCG uses cookies to recognize you on subsequent visits to the IPCG website and

make your online experience on IPCG's website more convenient. Cookies are small pieces of data stored by your internet browser on your computer's hard drive. Cookies cannot be used to collect data from your hard drive, obtain your e-mail address or other personal-identifying information about you. Please note that you may set your internet browser to notify you when you receive a cookie or to prevent sending cookies. However, by not accepting cookies, you may limit the functionality of the IPCG website.

4. Sharing information and consumer choice. When you provide information to IPCG we may share your information with our affiliated companies and third-parties for the purpose of fulfilling your requests as well as offering other services that may be of interest to you. However, notwithstanding, the sharing of additional information to any third-party shall not occur unless permitted by you or requested by law. IPCG may also aggregate statistics that we gather about our customers, sales, traffic patterns, and services and provide these statistics to third-parties; however, when we do, these statistics will not include any personal information that identifies you or other individuals visiting the IPCG website.

5. Information security and protection. IPCG takes reasonable technical and organizational precautions to prevent the loss, misuse or alteration of your personal information. IPCG uses encryption and authentication tools to protect your personal information and, therefore, information you provide to IPCG through our website is secure. IPCG employees with access to your information are instructed to use said information only in adherence with the principles set forth in this Privacy Policy and the laws applicable to each specific business and IPCG employees who misuse customer information are subject to disciplinary action.

6. IPCG Contact information. You may access your data collected by IPCG by sending a written request to the address listed below. If you believe that an error has been made in the accuracy of your data collected, IPCG will correct such error upon adequate verification of the error and the identity of the person seeking the correction.

If you wish to access, remove or correct any personal identifying information or data you supplied to IPCG, or if you have any questions about this Privacy Policy, you may contact us by sending a letter via the U.S. Mail to:

Independent Property and Casualty Group
c/o Matt Woodford - President
19520 West Catawba Avenue
Cornelius, North Carolina 28031

Please note that to protect your privacy and security, IPCG may need to take reasonable steps to verify your identity before responding to any requests noted herein or otherwise.

7. Changes to this Privacy Policy. IPCG reserves the right to modify or supplement this Privacy Policy statement at any time, without notice and for any reason whatsoever. However, if IPCG makes any material change to this Privacy Policy statement, we will update our website to include said changes. For this reason, we encourage you to review the Privacy Policy whenever you use IPCG's website and the last date this Privacy Policy was modified is set forth above.